



## **Visitor Experience Facilitator - Bilingual (Seasonal, Summer 2025)**

The London Children's Museum is looking for a creative, fun, and enthusiastic Visitor Experience Facilitator (VEF) to join our team this summer. Working with the Visitor Experiences team, the VEF will contribute to developing and delivering outstanding child and family-centered learning experiences, events, and daily museum public programming. Our new team members will exemplify our organizational values: **Listen Closely, Be Awesome, Stay Curious, Be Helpful, Include Everyone, Dream Big, and Have Fun.**

**Position:** Hourly seasonal contract; Averaging 37.5 hours/week; Tuesday–Saturday with occasional evenings; Contract runs from June 2 to August 31

**Compensation:** \$17.20/hour

### **Key Responsibilities:**

- Create a safe and welcoming environment for learning by maintaining exhibit cleanliness, museum tidiness, and overall organization
- Interact with families and proactively respond to visitor needs, in both English and French
- Invoke children's natural curiosity through the use of materials, exhibits, and artifacts
- Provide an exceptional experience and customer service to all visitors
- Facilitate quality public programs, including STEAM, star shows, fossil shows, and artifact interactions
- Plan and deliver a recurring French language program
- Ensure a positive visitor experience during facility rentals and special events
- Model the London Children's Museum's values and pedagogy in all interactions
- Assist in delivering birthday party experiences and community outreaches, as needed
- Other duties as required

### **Skills & Requirements:**

- Must be able to read, write, and communicate confidently in French
- Enthusiasm for hands-on, experiential learning
- Demonstrated experience in customer service
- Specific interest or expertise in the area(s) of science, art, education, and more
- Previous experience working with children and families
- Strong verbal and interpersonal skills
- Child & Infant First Aid and CPR training are considered an asset
- Must provide a vulnerable sector check
- Between the ages of 16 and 30 years of age at start of employment (June 2, 2025)
- Was registered as a high school, college, CEGEP, or university student (as defined by their educational institution) in the semester preceding the work assignment
- Returning to studies at the end of the work assignment

- Registered in the Young Canada Works (YCW) online candidate inventory (Note: The candidate must not have worked under the YCW grant at the London Children's Museum in the past but could have worked under the YCW Grant at another agency)
- Willing to commit to the full duration of the work assignment (June 2 - August 31, 2025)
- Not employed in another full-time position (over 30 hours/week)
- Be a Canadian citizen, a permanent resident, or a person to whom refugee protection has been conferred under the immigration and refugee protection act
- Legally entitled to work in Canada in accordance with relevant provincial legislation and regulations
- Ability to work weekends, holidays, and some evenings

**To apply:** Submit your resume and cover letter to [recruitment@londonchildrensmuseum.ca](mailto:recruitment@londonchildrensmuseum.ca) by Friday, May 16<sup>th</sup> 2025 at 5pm

*The London Children's Museum is committed to creating inclusive employment practices and work environments that celebrate the dignity and uniqueness of every individual. Every effort is made to reduce accessibility barriers during the candidate recruitment and selection process. Accommodations are available during every step of the hiring process.*